## Welcome to your new home!



Bostäder i Borås

## This is your community

Our job is to lay the groundwork for a healthy living environment. However, living with us also means that you have responsibilities.

We can offer you support and service, but a truly wonderful community always starts with you.



#### Be the kind of neighbour you wish for

Please treat others as you wish to be treated by them. There are very few things that cannot be worked out through a little bit of communication and understanding.

# 12 good things to know



## Neighbourly consideration

Please be mindful of resting neighbours and keep down the volume of music and conversations.

You are also responsible for making sure that your guests or fellow residents do not disturb others.





#### **Report faults**

Please make sure to immediately report any faults or damage in your apartment to our fault report system.

The easiest way to do this is on our website bostaderiboras.se





#### Home insurance

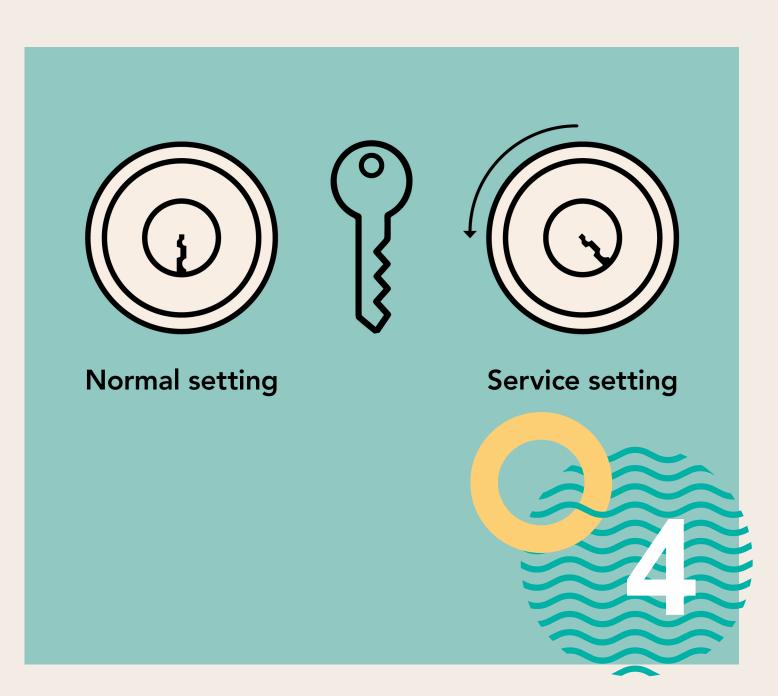
It is important that you have a home insurance so that you don't have to pay for any damage in your apartment yourself.





#### Service lock

Some of you will have front doors with a so-called service setting. Use this when you have authorized a craftsman or caretaker to enter your apartment in order to perform maintenance.





#### Paying your rent

You pay the rent via your bank or Bankgiro. Please note that we do not accept cash and you can only pay in Swedish kronor (SEK).

Due dates and rent notifications are available when you log in to bostaderiboras.se/login



## Shift and the second se

The University of Borås provides internet with support of Bornet.

There is no Wi-Fi in place though, so you will have to bring your own network cable or router.

There are different TV service providers, depending on where you are living. Check out our student folder to see what applies to you.





#### Electricity

At Distansgatan, electricity is included in your rent. If you live at another address, contact Nätkraft Borås before you move in.

This will ensure that the electricity supply is connected when you arrive to the apartment.



## IMD

Our apartments at Simonsland, Glesvingen and Bifrost are fitted with individual metering and debiting of water and/or electricity (IMD). This means that you only pay for the electricity and/or water that you use.



## **Vets**

Yes, your furry friend can come too. It's OK to keep dogs, cats, fish or birds in the apartment. Just make sure that your pet doesn't disturb the neighbours.



#### Laundry room

Keeping the laundry room clean is a shared responsibility. Always leave it clean and tidy for your neighbours.

Please report any faults immediately via our fault report system.





#### Waste

Place food waste in the brown paper bag.

Packaging material, glass and metal are to be sorted and left at the nearest recycling station.





#### Keep it clean

Never leave loose objects in the stairwell or other common areas such as bicycles, carpets or shoes. It is your escape route in case of fire.



#### Contact us

When you move out or whenever you need some help! Scan the code for more information.

### Thank you!

